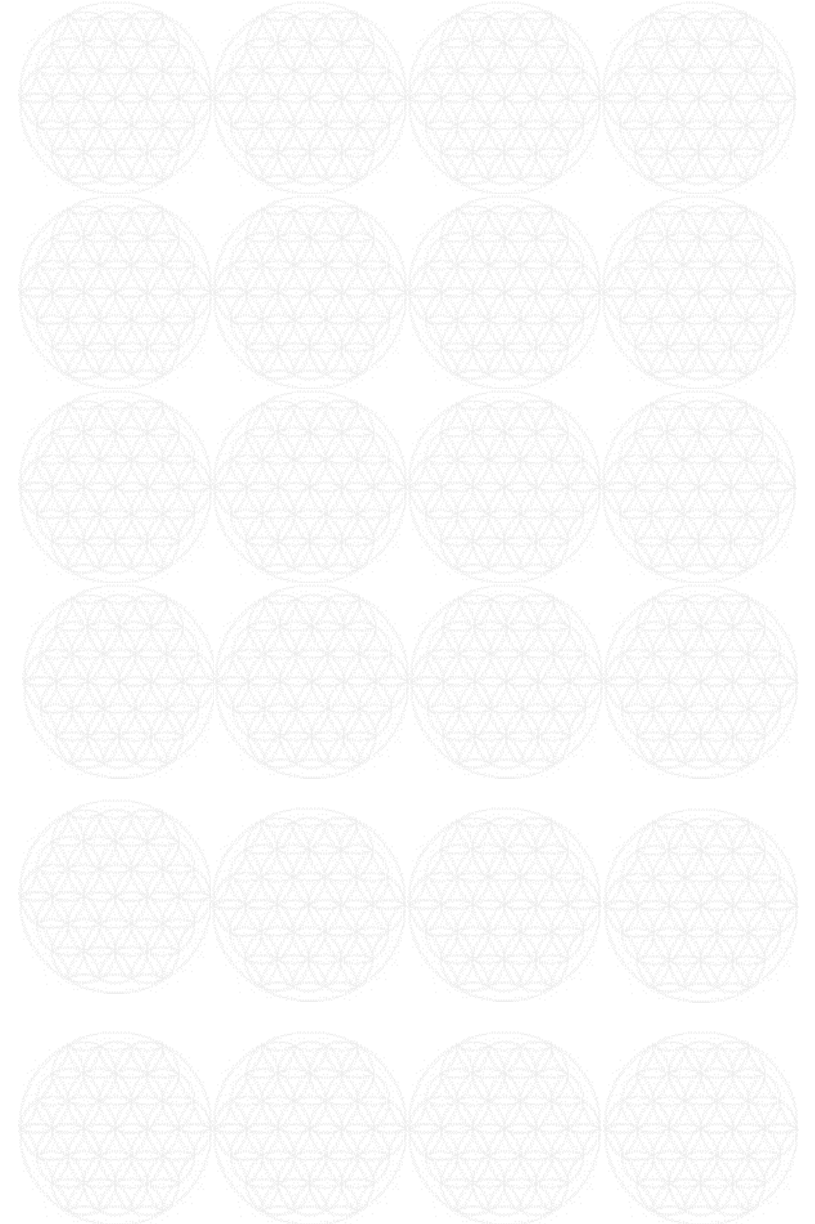
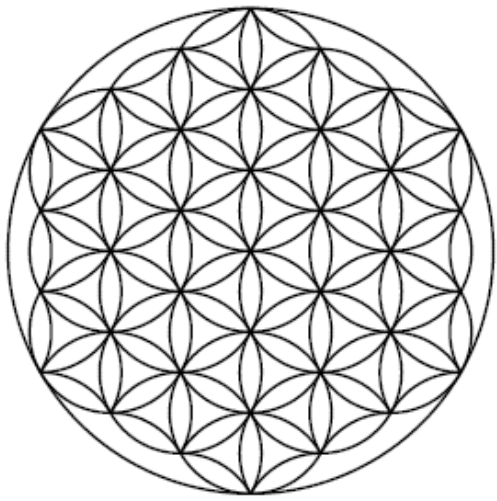




CREEDENCE TALENT
CONSULTING

Corporate Profile

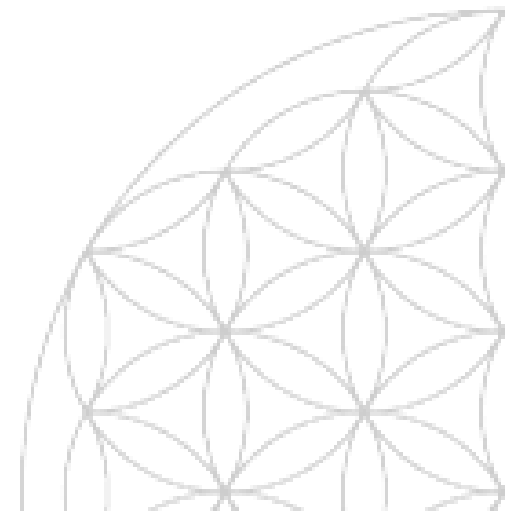


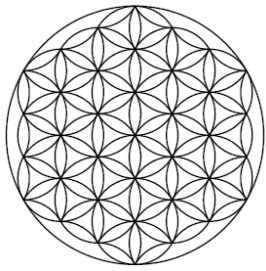


About Us – Overview

Creedence Talent Consulting is a Human Resource consulting, Training & IT Services company that provides sustainable and high-quality Talent Acquisition, Talent Development, Digital & IT Solutions/Services to our clients based in and across the Middle East. Guided by a very direct belief of 'working in the best interest of our clients', CTC aims at becoming a source of strategic support and competitive advantage for its clients.

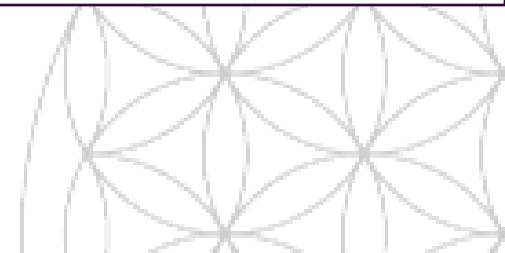
The team at Creedence Talent Consulting has a collective experience of over 70 years in the BPO, BFSI, Retail, Telecom, Real Estate, Healthcare & ITES Industries. Our focus is always to 'Establish advantageous relationships on the sound foundations of sustainability, high quality solutions & trust'.

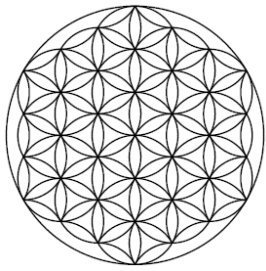




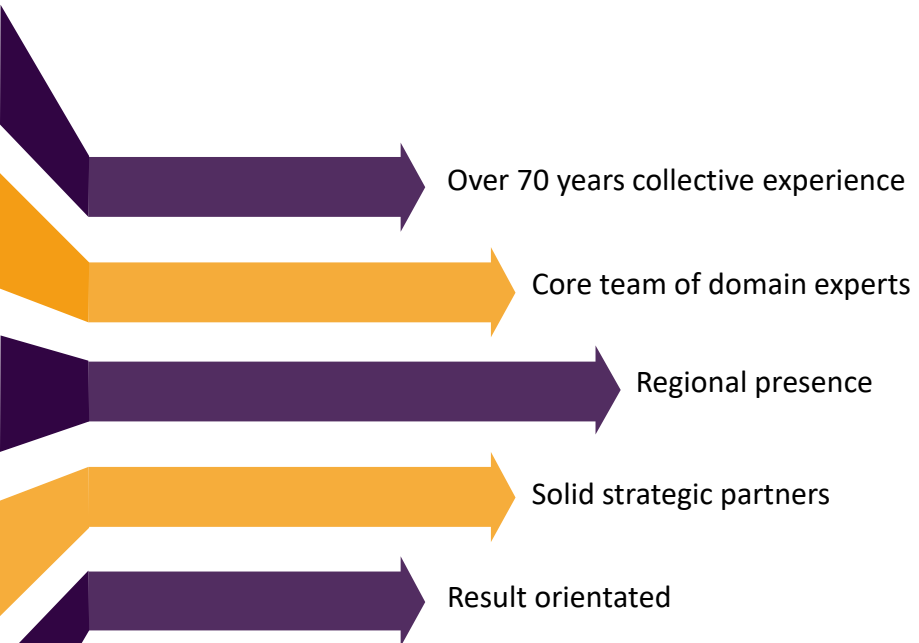
About Us – Services

Talent Acquisition Solutions	Talent Development Solutions	Consulting	IT Solutions
• Talent Sourcing & Headhunting • Contract Staffing / Staff Augmentation • Reference Checks • Mobilization Solutions	• e-Learning • Blended Training • Instructor Led • Training Projects • Content Development	• Management Consulting & Strategy • Business Consulting - Local • HR Consulting • Performance Management • Operational Excellence	• Software Development • Enterprise Document Management Solutions • Application Support • Software Implementation Services

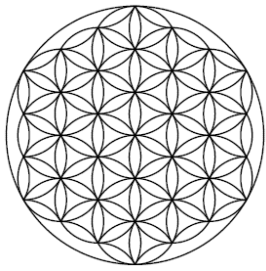




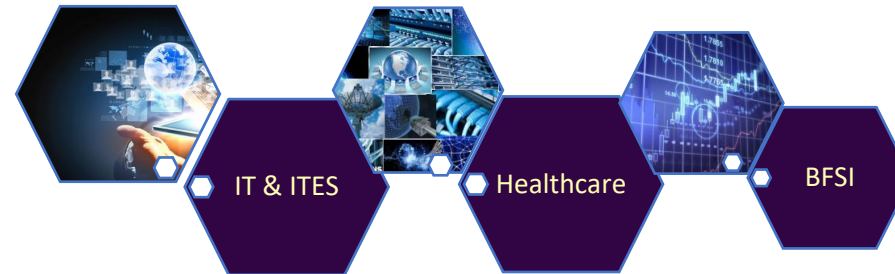
About Us – Industries Served



CREEDENCE TALENT
CONSULTING



Recruitment Capability Overview

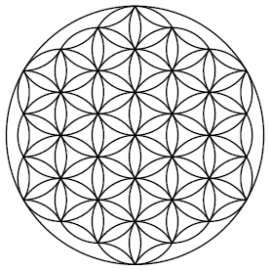


CTC has supported multiple clients in the UAE & India through Permanent & Contract Staffing models; SAP, KPMG – India, Wipro, TechMahindra, HCL, Augnito.ai; We have sourced & deployed multiple resources locally and internationally for them. Creedence Talent Consulting FZE is providing its services to multiple such end-clients.

Owing to our existing client base; we have been able to create a vast pool of international and locally available resources that cover multiple industries; our top 3 capabilities, as appreciated by our existing clients:

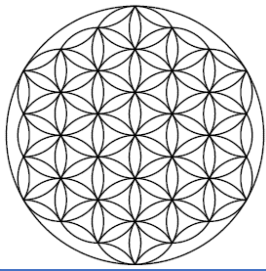
1. **Best-in-class Sourcing Team:** Our Talent Acquisition Specialists are leaders in their department and come with exhaustive experience of over 15 years for every recruiter. They are mature and very well-networked individuals and have the capability to effectively interact with both Junior-Mid & Mid-Senior level employees and gain trust at both ends. Our team specifically keeps in mind the brand/client that they hire for and are always successful in positive advertising of the client brand name.
2. **Quick Mobilisation/Visa processing – UAE:** We can have Visas processed in 1 week; also, we have a provision of expedited Visas - wherein we can get a visa issued in 2 - 3 business days (at an additional cost).
3. **Offshore Support – India**





Recruitment: IT – Permanent & Contract Staffing Capability Overview – Skills Pool (Segregated)

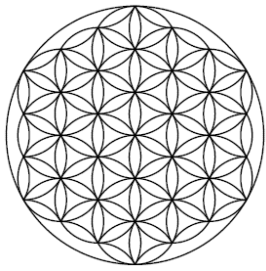
Technical Resources (List not exhaustive)		
Function	Role	Skills
Multi-Functional: Procurement, Supply Chain, Finance, HR, IT and Multi-Industry: ITES, Healthcare, BFSI, FMCG, Retail, Real Estate, Manufacturing, Pharma, Hospitality etc.	Web Development	Front End - React Js/Angular Js/JavaScript Back End - .Net Core/Node Js/Python Databases - Azure SQL/Postgre SQL
	Data Engineering	Azure/Microsoft SQL Azure Data Factory Azure Synapse Azure Databricks Snowflake
	Data Science	Python/R Machine Learning Gen AI
	RPA	Power Automate Desktop UiPath Automation Anywhere BluePrism Manual Testers QAs
	Cloud	Azure - Web App Services AKS Function Apps Logic Apps Databases Redis Storage VMs etc.
	Low-Code No-Code	Power Platform - Power Apps, Power Automate, Power Automate Desktop
	Reporting and Visualization	Power BI
Functional Resources (List not exhaustive)		
Function	Role	Skills
Multi-Functional: Procurement, Supply Chain, Finance, HR, IT and Multi-Industry: ITES, Healthcare, BFSI, FMCG, Retail, Real Estate, Manufacturing, Pharma, Hospitality etc.	Business Analysis	BA & Sr BA CMMI Certified Consultants by Industry and Function
	Functional Consultants	Upstream, Downstream, Implementation Consultants
	SCRUM Master	SCRUM Certified Consultants (CSM & CSP-SM or equivalent certifications)
	Process Engineering	Six Sigma Certified Consultants - by Industry and Function
	Project & Program Management	PMP, CAPM, PRINCE2 certified consultants by Industry and Function
	Change Management	CCMP, Prosci, CMS Certified Consultants by Industry & Function



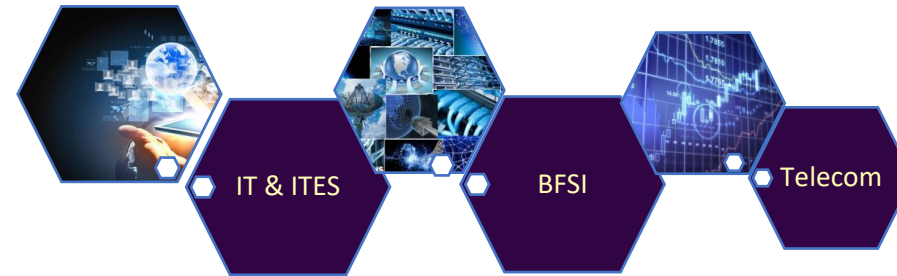
Recruitment: IT – Permanent & Contract Staffing Capability Overview – Skills Pool (Additional)

Business Intelligence	Solution Architects	Technical Architects	Developers (Automation, Robotics, Full Stack)	DBA
Analysts/System Admin	Application Support	Data Center Operations	AKS, Docker, Python, Node JS	Azure/Microsoft SQL
Implementation Experts	Troubleshooting – L1/L2	End User Support	Desktop Support	React JS, Angular JS, Dot Net Core, Java/J2EE/SCRUM & others

Data Science & Analytics	Data Engineers & Analysts	Data Scientists	Machine Learning Engineers	Research Analysts
Business Analysts	DevOps	Data Wrangling + T-SQL Querying	Databases & Reporting Tools	Operating Systems
Cyber Security	Data Warehousing + Data Modelling	Advanced Analytics	Azure Machine Learning Studio + Azure Machine Learning Workbench	Microsoft Windows, Mac OSX, UNIX, Linux



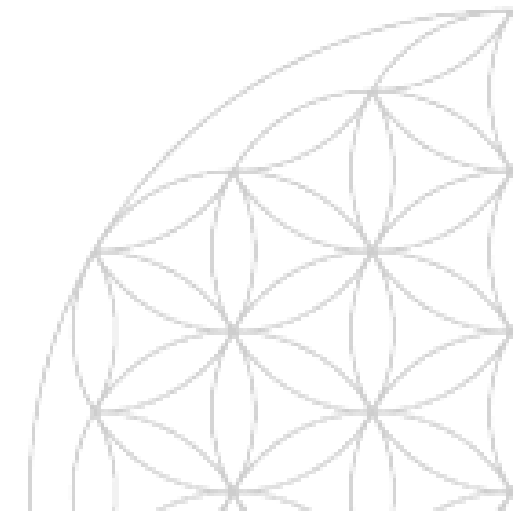
Recruitment: BFSI – Capability Overview

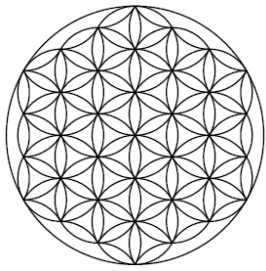


CTC has successfully delivered the following BFSI related skill sets to our clients in the past few years:

Capital Markets & Investment Banking, Private Equity, Real Estate, Hedge Fund Solutions, Credit & Insurance, FRM:

- Financial Modelling
- Valuation Reporting-Private equity & Real Estate
- Investor Reporting-(Real estate& Private equity)
- Fund Accounting
- Performance reporting-(Real Estate & private equity)
- Valuation Co Profiling
- Internal Audit
- Sox Audits
- Financial Risk Management
- Vendor risk Management.
- Corporate Accounting
- Data Governance
- Record to Report
- Cash reconciliation





Learning & Development: Capability Overview



- **Behavioural Training Programs**

- **Negotiation Skills**
- **Customer Service/Customer Focus**
- **Communication Skills**
- **Email/Chat Etiquette**
- **Conflict Resolution**
- **Team Building/Teamwork**
- **Adapting to Change**
- **And more...**

- **Technical Training Programs**

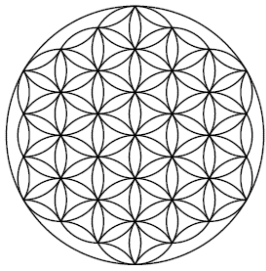
- **MS Office Training Programs**
- **MS Power BI Training Programs**
- **Six Sigma Training**
- **LEAN training**
- **Demand Planning**
- **S & OP**
- **Corporate Accounting**

And many more...

- **Management Development Programs & Succession Planning**

- **Leadership Development, Organization Effectiveness & Organization Development**





Learning & Development: Capability Overview



- **Leadership Development, Organization Effectiveness & Organization Development**

1. Accelerated Leadership Program (ALP)

The ALP equips participants with the knowledge & skills needed to successfully advance to the next level of leadership/role/service excellence

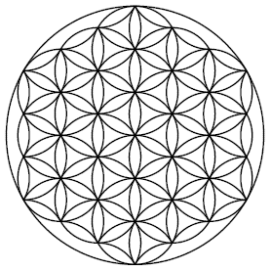
Highlights:

- A customized, comprehensive, highly experiential and action learning program for delegates
- Curated career journey for each delegate

Duration

- 14 weeks



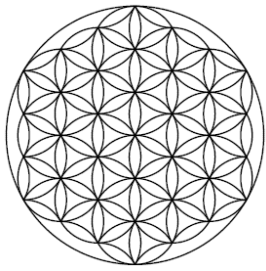


Learning & Development: Capability Overview



- **Leadership Development, Organization Effectiveness & Organization Development**
 2. Insights Discovery for Personal Leadership
 3. Situational Leadership II: A leadership style tool for creating a performance culture
 4. Understanding Talent Management
 5. Foundations of DEI
 6. Fostering Connections, Trusting Relationships and Building Network





Digital Transformation: Capability Overview

CTC has tied up with Ospyn Technologies as their exclusive partner for solution sales and implementation in the UAE.

OSPYN Technologies: Your Digital Transformation Partner



Market Presence

Multiple Industries



Company Genre

B2B Software Product
& Solutions



ISO 9001: 2015

ISMS 27001: 2013



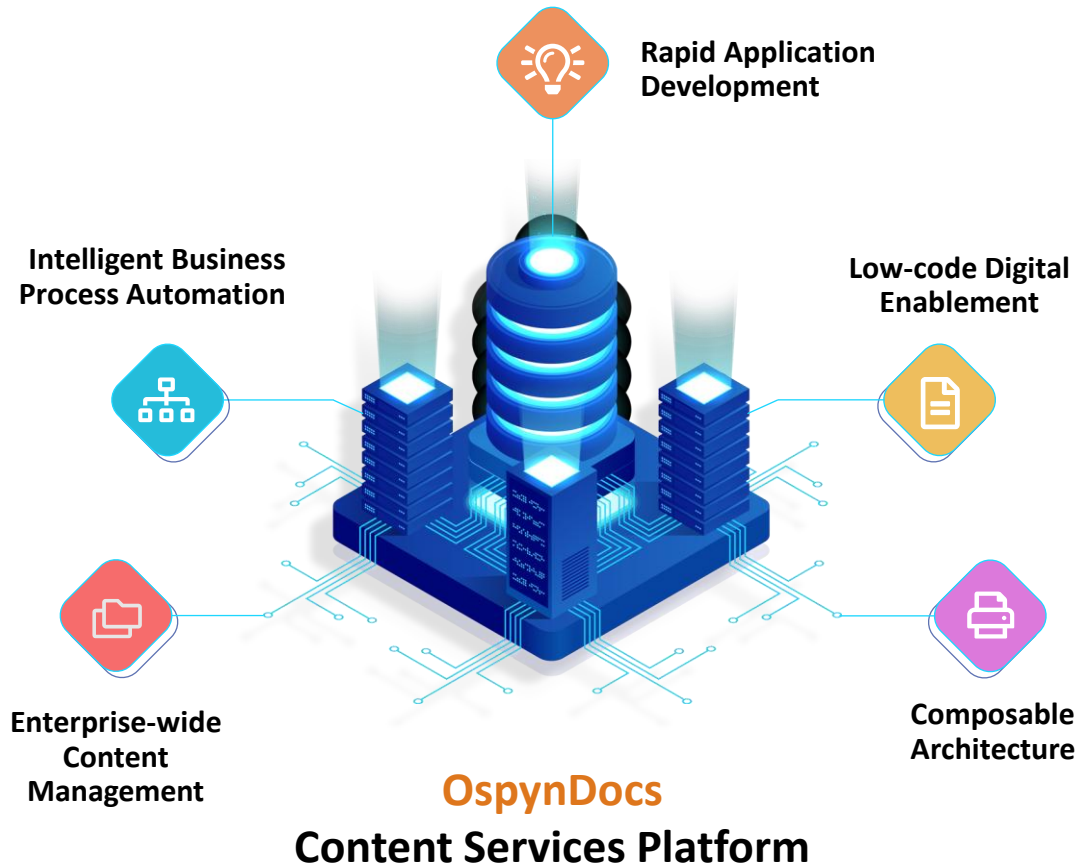
Founding Team

Prasadu Varghese

MD & CEO
25 Years of Industry Experience

Kishore Kumar

Director & CTO
Technology Evangelist
21 Years of Industry Experience



Trivandrum | India | Dubai



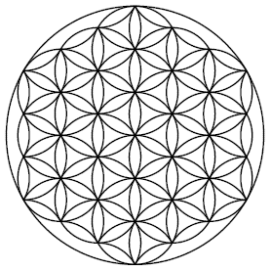
Serving as a digital transformation partner to **100+ Enterprise Clients**

Ospyn's platform and solutions are live across **8000+ Client Sites**

Offering services to **15+ sectors** including Govt, BFSI, Universities etc.

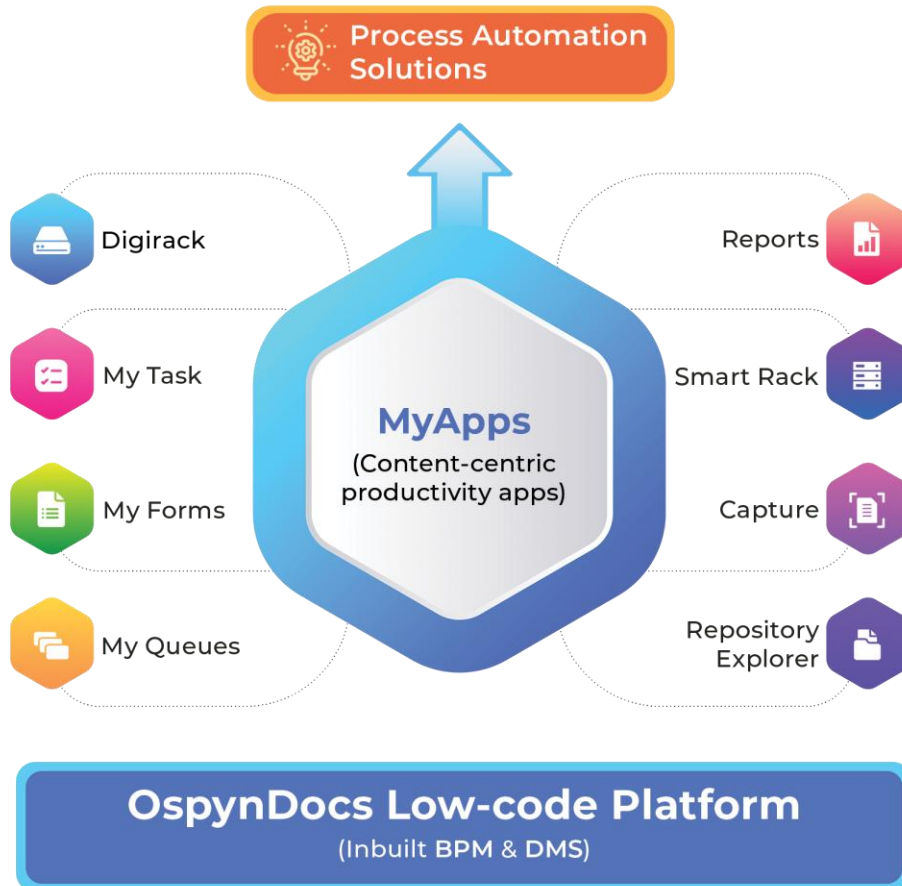
Processed **50000000+ Documents** through our system

Enabling infinite **process automations** to diverse industry verticals



Digital Transformation: Capability Overview

OspynDocs: A content driven low-code process automation framework



Platform Highlights

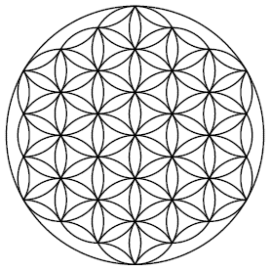
- ✓ Business Process Automation
- ✓ Centralized Document/Content Management
- ✓ Rapid Application Development
- ✓ Mobile and Omni-Channel Support
- ✓ Integration and Connectivity
- ✓ Compliance and Security

Deployment Models

- ✓ Cloud
- ✓ On Premise
- ✓ Hybrid

Device Agnostic

- ✓ Web-based application
- ✓ Mobile Applications
 - ✓ Android
 - ✓ ios

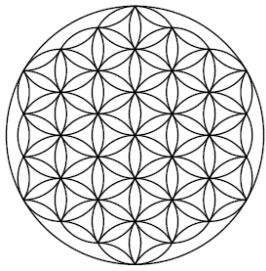


Digital Transformation: Capability Overview

OspynDocs MyApps

Content based productivity apps for seamless collaboration and decision making with inhouse application creation

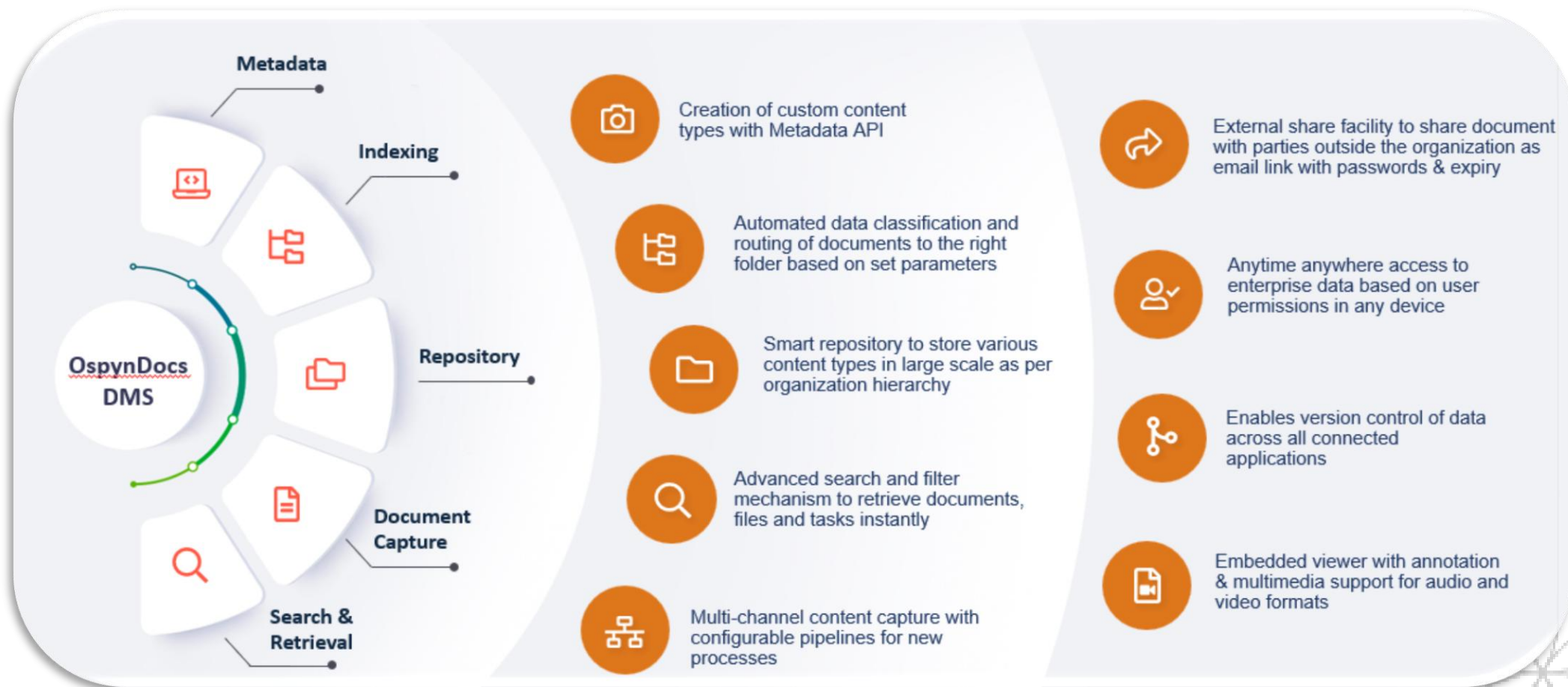


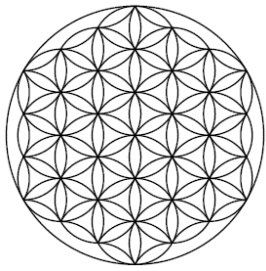


Digital Transformation: Capability Overview

OspynDocs DMS

Enterprise-wide Document Management System to centrally manage, access, monitor and retrieve business documents from anywhere at anytime





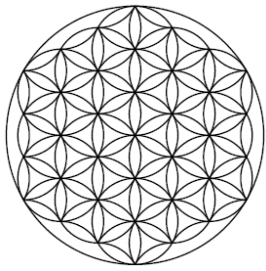
Digital Transformation: Capability Overview

OspynDocs BPM:

Ensure quicker decision making and faster turnaround time with 100% visibility and accuracy across your business processes, collaborations and approvals

- ✓ GUI based flexible and configurable workflows that can cater to different business processes & approvals
- ✓ Route tasks dynamically to relevant users based on dynamic data attributes
- ✓ End to end collaboration tools to edit, comment, share and approve documents
- ✓ Configurable templates to generate documents in designated formats
- ✓ Integrates with digital signature, biometric devices, scanners and other devices
- ✓ Configurable e-forms to customize as per the organization needs
- ✓ End-to-end tracking on activity progress and status
- ✓ Rest APIs to connect with core systems and other existing applications
- ✓ Centralized data access with single sign-on across all connected solutions





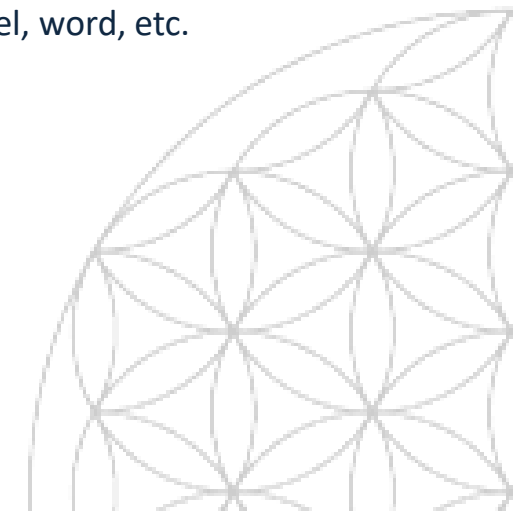
Digital Transformation: Capability Overview

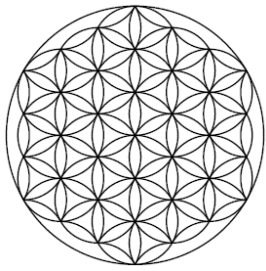
Integration

- ✓ Rest based APIs for OspynDocs DMS, Capture, BPM, Records management and other solutions
- ✓ Readily available APIs to connect with capture systems, applications and enterprise systems like CBS, CRM/SCRM, ERP, LMS, etc.
- ✓ Instant collection, export and transfer of data across enterprise-wide applications
- ✓ Automated update to core systems
- ✓ Integrates with biometric devices and digital signatures to enhance security
- ✓ Enables Single sign-on by integrating with Core application/AD

Analytics & Reports

- ✓ Customizable dashboard with configurable widgets
- ✓ Hierarchy based dashboards with user specific analytics
- ✓ Enriched dashboards with pendency details, notifications, reminders, etc.
- ✓ Out of the box standard reports
- ✓ Reports builder to customize and generate reports as required
- ✓ Reports builder for process history
- ✓ Generate reports in various formats like PDF, Excel, word, etc.
- ✓ Schedule and receive reports as email
- ✓ Generate workflow-based reports
- ✓ Configure reports settings





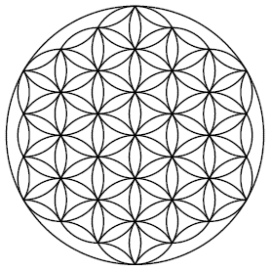
Digital Transformation: Capability Overview

OspynDocs Benefits

- ✓ Highly scalable enterprise platform
- ✓ Provides centralized access to Enterprise Content
- ✓ Low-code development
- ✓ Promotes application composability
- ✓ One platform multiple solutions model
- ✓ Easy customization with Custom content type views
- ✓ Easy integration with REST APIs
- ✓ Rapid Application Development Platform
- ✓ Compliance to Regulatory Standards
- ✓ Faster Go-To market
- ✓ Device agnostic
- ✓ Reduced vendor dependency
- ✓ Quick rollout of business functions
- ✓ Complete visibility across process lifecycle

Industry Expertise

-  Digital Transformation partner to global enterprises of **15+ industry verticals**
-  Solution provider to top public sector, private sector and nationalized banks in India
-  Offering services to **20+ BFSI sector clients** across India & UAE
-  Holds a portfolio of renowned university clients
-  Cultivated major clients from Government sector
-  Digitizing the internal and external operations of automobile industry
-  Simplifying decision-making and approvals in metro rail project
-  Enabling composable architecture to large scale enterprises



Digital Transformation: Capability Overview

KEY Differentiators:



5 to 60 days
Rapid
Deployment
Model

**99.9%
bug free**
Proven and stable
CSP platform

**User
Specific UI**
Domain specific
UI with less
coding effort

Single OEM
Direct Support and
training provided by
Ospyn team without
any third-party
interference

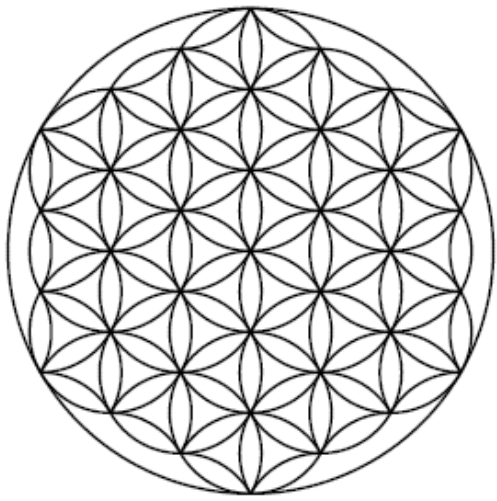
< 1 year
Quicker ROI

**Solution
Approach**
Quick roll out of solutions
based on domain specific/
customer specific
requirement

**Highly Flexible
Platform**
Low Code platform
enabling easy configuration
by business users

**< 2 support
queries/month**
100 plus enterprise
customer happily
using error free
solutions





CREEDENCE TALENT CONSULTING FZE:
We have delivered best-in-class services across 4 countries



INDIA



UNITED ARAB EMIRATES

● HQ



SAUDI ARABIA



QATAR



Our Competitive advantage

Collaborative partner

Multi-shore Delivery

Industry Experience

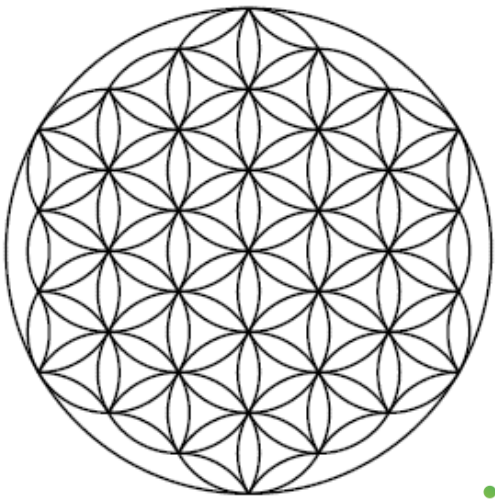
Client Retention

Quality Focus

Agility

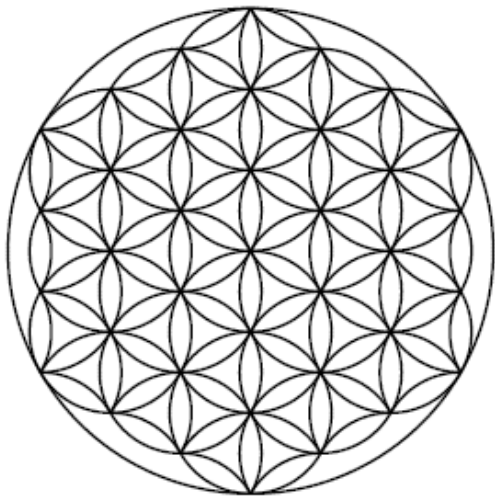


**CREEDENCE TALENT
CONSULTING**



Some of our clients: India & UAE





Some of our clients: Digital Transformation

Top-10 Corporate & International Clients

DANUBE
GROUP

Danube Group, UAE



NBQ, UAE

Damas Jewellery



Al Habtoor, UAE



Al-Reyami, UAE



AL HAJIRY
Al-Hajiri, Oman



OMIFCO, Oman



PM Office of the
Republic of Guinea



Suminter Organics, India

Sterlite Power

Sterlite Group, India

Top-10 Clients in India



Canara Bank



Indian Overseas Bank



Indian Bank



Federal Bank



NCDC



Efficient • Transparent • Inclusive



TCIL



IIM-Kozhikode

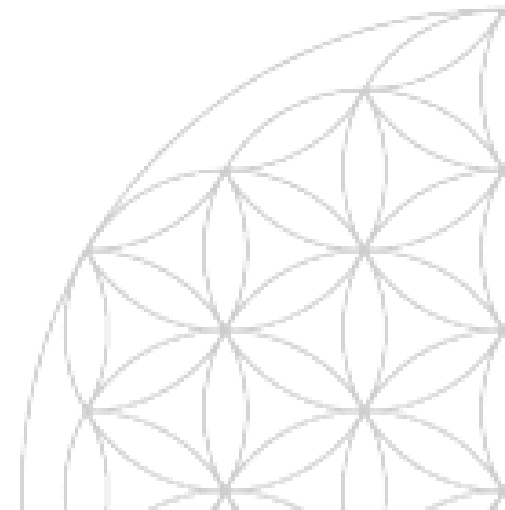


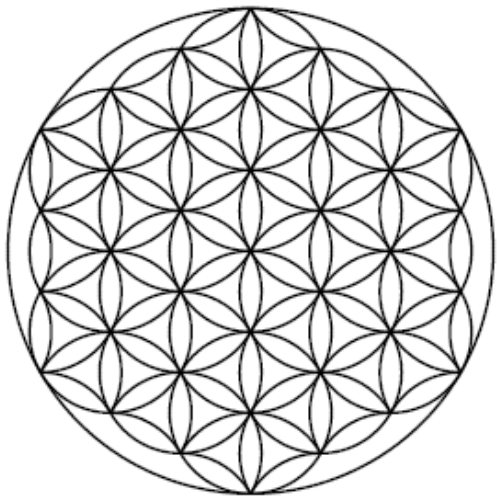
NIFT



NIT Trichy

Plus, another 150+ customers all over SAARC, Middle East and Africa.





Contact Us:

Creedence Talent India Private Limited

 Email: girish.ojha@ctc-dwc.com
 Handphone: +91 77038 98834
 Desk: +971 445 261 75

 29 Ambica Vihar, Paschim Vihar, New Delhi – 110087, India

Creedence Talent Consulting FZE – UAE

 Email: girish.ojha@ctc-dwc.com
 Handphone: +971 52 801 2226
 Desk: +971 445 261 75

 Fujairah, Creative Tower, UAE, POB 4422

We are what we repeatedly do. Excellence,
then, is not an act, but a habit.
– Aristotle

